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From: Arline R [REDACTED]

Sent: Monday, July 27, 2009 1:36 PM

To: Lori & G-II <G-IIsLapTop@AirForceHomeBuyer.com>

Subject: Short Sale

To all who need help!

My process of a short sale started with much confusion and basically no help until I encountered the aid of G-II and Lori.

I was very confused and misled until they explained the process to me and detailed much of the steps. Although this process started many months ago and lasted probably 5 months in total, they were behind me with every glitch that we encountered.

The first mortgage holder did not even want to talk with me and second mortgage holder was much the same. After many weeks of problems, we finally got to the point that a monetary amount would be required to close this deal. The first mortgage holder wanted \$25,000.00 to even start off.

The skillful bargaining by Lori and G-II made it possible to finally agree for a much lower amount and also, have Aurora(1st mortgage holder)pay off GMAC (2nd mortgage holder) at a figure lower than they also required.

They walked me through many days and weeks of nervous stress and skillfully worked this deal to it finality.

If anyone, and I am sure there must be many, in this sad situation, they can do no better than work with these two people associated with Coldwell Banker Realtors. This home bought at the high end of real estate pricing was for investment purposes and, of course we all know, the bottom very quickly fell out.

If you read this letter and need the best, then surely you will want to work with G-II and Lori.

Thanks and keep the faith!

Arline R [REDACTED]